UNITED STATES DISTRICT COURT EASTERN DISTRICT OF MISSOURI EASTERN DIVISION

GOEBEL & COMPANY FURNITURE, LLC,)))
and)
WITHERS HOLDINGS, LLC,)) Cause No. 4:22-CV-00036-JCH
Plaintiffs,)
v.) JURY TRIAL DEMANDED)
THE CINCINNATI INSURANCE COMPANY,))
Defendant.))

1ST AMENDED COMPLAINT

COMES NOW, Plaintiffs Goebel & Company Furniture, LLC (hereinafter as "Plaintiff Goebel") and Withers Holdings, LLC (hereinafter as "Plaintiff Withers" and, collectively with Plaintiff Goebel, as "Plaintiffs"), by and through their attorneys, Nicholas D. Brown and Thomas J. SanFilippo, pursuant to Fed. R. Civ. P. 15(a)(2), and for their 1st Amended Complaint against Defendant The Cincinnati Insurance Company, states the following to the Court:

PARTIES

- 1. At all times relevant hereto, Plaintiff Goebel was and remains a business incorporated and licensed to do business in the State of Missouri.
- 2. At all times relevant hereto, Plaintiff Withers was and remains a business incorporated and licensed to do business in the State of Missouri.

Plaintiffs' Exhibit 1

3. At all times relevant hereto, Defendant, including its employees, agents, representatives, and servants (hereinafter collectively as "Defendant"), was a business incorporated in the State of Ohio, and licensed to do business in the State of Missouri.

JURISDICTION AND VENUE

- 4. The allegations contained in all aforementioned paragraphs are hereby realleged and incorporated as if fully set forth herein.
- 5. This Court has personal jurisdiction over Defendant because the acts, events, and conduct giving rise to the claims asserted in this lawsuit occurred in the Eastern District of Missouri.
- 6. This Court has subject matter jurisdiction because this cause of action arises under the laws of the State of Missouri.

FACTUAL BACKGROUND

- 7. The allegations contained in all aforementioned paragraphs are hereby realleged and incorporated as if fully set forth herein.
- 8. At all times relevant hereto, Plaintiffs were the owners of the premises, structures, and real property located at 401 Withers Avenue, St. Louis, Missouri, 63147 (hereinafter "401 Withers").
- 9. At all times relevant hereto, the buildings and/or structures located at 401 Withers were utilized by Plaintiffs to manufacture high end custom furniture.
- 10. The aforementioned furniture was manufactured at 401 Withers by Plaintiffs utilizing expensive machinery, and sold mainly to corporate offices.
- 11. At all times relevant hereto, Defendant was vicariously liable for the acts, failures, and omissions of their employees and/or agents under the doctrine of *respondeat superior*.

- 12. At the time of the losses alleged in this petition, Defendant had contracted to insure and cover the premises, structures, and real property at 401 Withers against certain losses (hereinafter "the Policy").
 - 13. The Policy was valid and in effect at the time of the physical losses to 401 Withers.
- 14. On or about October 25th, 2019, a sinkhole was observed forming in the rear parking area of 401 Withers.
- 15. Plaintiffs promptly notified Defendant about the aforementioned sinkhole, and the damage arising therefrom.
- 16. Plaintiffs immediately established barricades around the sinkhole to prevent access to the area, and they did so in order to prevent any property loss or future bodily injury to Plaintiffs' employees, customers, and/or others similarly situated.
- 17. Benjamin Ellegood (hereinafter as "Mr. Ellegood"), a claims adjuster for Defendant was permitted to inspect the sinkhole, and the adjuster was granted all necessary access to the damaged portions of the insured property as required by the Policy.
- 18. During the inspection, Mr. Ellegood for Defendant stated to agents of Plaintiffs that he lacked specific knowledge regarding claims that involve sinkholes.
- 19. Mr. Ellegood took minimal photographs of the area and did not have a study conducted to determine the cause of the sinkhole.
- 20. On January 13th, 2020, Plaintiffs received a letter from Defendant dated December 30th, 2019, which stated that Plaintiffs' claim was denied.
- 21. Plaintiffs were advised by Defendant to provide proof that the sinkhole was not caused by man-made means in order for their claim to be reconsidered.

- 22. Plaintiffs provided information to Defendant from a United States Geological Survey that concluded that no mines or other underground, man-made structures were located at 401 Withers.
- 23. Plaintiffs also provided to Defendant the results of an environmental study of 401 Withers conducted in 2019, and that study indicated that no man-made structures were built upon the property since 1900.
- 24. Any further study of Plaintiffs' property would have required extensive excavations, which would have necessitated major out-of-pocket expenditures by the Plaintiffs.
- 25. In spite of the information provided by Plaintiffs to Defendant, the claim for the sinkhole remained denied by Defendant.
- 26. Between May 2020 and March 2021, at least three (3) catastrophic storms struck the St. Louis Metropolitan area.
 - 27. The aforementioned storms carried significant amounts of hail and wind.
- 28. Due to the hail and wind from those storms, large portions of the roof of 401 Withers were damaged.
- 29. In the weeks following the storms, significant amounts of rainwater began to leak through the roof due to the storm damage.
- 30. Plaintiffs took all feasible measures to protect the building and the machinery within from damage caused by the leaking roof, however significant amounts of machinery and equipment utilized in the manufacturing process suffered catastrophic water damage.
- 31. Plaintiffs promptly contacted Defendant about the roof and the damage arising therefrom.

- 32. On April 28th, 2021, Plaintiffs entered into a contingency contract with Rehab Construction (hereinafter as "Rehab"), wherein Rehab would conduct the repairs to 401 Withers upon payment for the loss by Defendant.
- 33. Cheryl Ellegood (hereinafter as "Ms. Ellegood"), a claims adjuster for Defendant, was permitted to inspect the damaged areas of 401 Withers, and she was granted all necessary access to the damaged portions of the insured property as required by the Policy.
- 34. Representatives of Plaintiffs and Rehab were present for the inspection conducted by Ms. Ellegood.
- 35. During the inspection, Ms. Ellegood took a brief look at the storm damage, and took minimal photographs of the affected areas.
- 36. After her cursory inspection, Ms. Ellegood indicated that Defendant would pay only up to \$100,000.00 for the storm damage.
- 37. Ms. Ellegood advised Plaintiffs and the representative from Rehab to ensure repairs remained under \$100,000.00 in order to receive an insurance disbursement swiftly.
- 38. Ms. Ellegood also advised Plaintiffs and the representative from Rehab that any estimate or claim submitted in excess of \$100,000.00 would be transferred to Defendant's legal department.
- 39. Ms. Ellegood further indicated that Defendant's legal department was likely to deny any claim in excess of the arbitrary figure of \$100,000.00.
- 40. After the inspection and comments by Ms. Ellegood, Rehab submitted a repair estimate for a sum woefully insufficient to conduct the necessary repairs to 401 Withers.
- 41. Due to the insufficient estimate submitted by Rehab, Plaintiffs were doubtful that Rehab was acting in Plaintiffs' interest regarding the insurance claim with Defendant.

42. Because of the doubts sown by Ms. Ellegood's improper and coercive comments,

Plaintiffs terminated the contingency agreement with Rehab, and subsequently signed a similar

agreement with a replacement contractor.

43. The replacement contractor, Storm Shield, submitted an estimate to Defendant for

approximately \$350,000.00 more than the estimate submitted by Rehab.

44. Subsequently, Rehab have asserted a claim against Plaintiffs for breach of contract

and have demanded damages in the amount of \$57,632.22.

On May 18th, 2021 and May 27th, 2021, Plaintiffs' counsel attempted to contact Ms. 45.

Ellegood to request funds to install tarpaulin over the roof at 401 Withers in order to mitigate any

further damage from additional storms.

46. Plaintiffs' counsel received no response from Ms. Ellegood regarding the tarping

of 401 Withers.

47. Plaintiffs suffered further losses and damage to equipment and machinery from

additional water leaking from the damaged roof to the interior of 401 Withers.

48. In spite of all the mitigation efforts undertaken by Plaintiffs to prevent further

damage, including the installation of tarping at their own expense, the damage to 401 Withers and

the machinery inside is ongoing.

COUNT I: BREACH OF CONTRACT

(October 25th, 2019 claim)

49. The allegations contained in all aforementioned paragraphs are hereby realleged

and incorporated as if fully set forth herein.

On or about May 23rd, 2019, Defendant issued Policy Number EPP 032 89 80 to 50.

Plaintiffs, which is in effect until May 23rd, 2022.

Page 6 of 12 Cause No. 4:22-CV-00036-JCH 51. At the time the aforementioned sinkhole was discovered, 401 Withers was covered

under the Policy for damages caused by the sinkhole.

52. Plaintiffs met their contractual obligations by paying the premiums for the Policy,

timely notifying Defendant of the losses, and by permitting an agent of Defendant to inspect the

losses.

53. Under the Policy, which was a valid and binding contract, Defendant had an

obligation to cover Plaintiffs' losses caused by the aforementioned sinkhole.

54. Defendant has refused to cover any losses for the sinkhole as required by the Policy.

55. Because Defendant has refused to cover those losses, Defendant has not met their

contractual obligation.

56. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent refusal to pay, Plaintiffs have suffered the loss of use of the portion of the covered

property at 401 Withers.

57. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent refusal to pay under the Policy, Plaintiffs have been caused to expend sums of money

for reasonable and necessary remedial actions to 401 Withers.

58. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent refusal to pay under the Policy, Plaintiffs will be caused to expend sums of money for

reasonable and necessary remedial actions to 401 Withers in the future, for which they will become

indebted.

WHEREFORE, Plaintiffs Goebel & Company Furniture, LLC and Withers Holdings, LLC

pray for judgment against Defendant The Cincinnati Insurance Company and award Plaintiffs

actual and compensatory damages in excess of Twenty-Five Thousand Dollars (\$25,000.00),

together with post-judgment interest in accordance with RSMo § 408.040, Plaintiffs' reasonable

costs and fees incurred herein, and for any such other and further relief as this Honorable Court

deems just and proper under the circumstances.

COUNT II: VEXATIOUS REFUSAL TO PAY (October 25th, 2019 claim)

59. The allegations contained in all aforementioned paragraphs are hereby realleged

and incorporated as if fully set forth herein.

60. At the time the aforementioned sinkhole was discovered, 401 Withers was covered

under the Policy for damages caused by the sinkhole.

61. Despite timely notice of the claims of loss caused by the sinkhole to 401 Withers,

and the documentation provided by Plaintiffs, Defendant has vexatiously refused to pay such

claims in bad faith, and without reasonable cause and/or excuse.

62. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent refusal to pay, Plaintiffs have suffered the loss of use of the portion of the covered

property at 401 Withers.

63. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent denial of the related claims, Plaintiffs have been caused to expend sums of money for

reasonable and necessary remedial actions to 401 Withers.

64. As a direct and proximate result of the aforementioned sinkhole and Defendant's

subsequent denial of the related claims, Plaintiffs will be caused to expend sums of money for

reasonable and necessary remedial actions to 401 Withers in the future, for which they will become

further indebted.

65. Plaintiffs are entitled to pre-judgment interest and vexatious damages, including

attorney's fees, pursuant to RSMo §§ 375.296 and 375.420 due to Defendant's refusal to pay these

claims without reasonable cause or excuse.

WHEREFORE, Plaintiffs Goebel & Company Furniture, LLC and Withers Holdings, LLC

pray for judgment against Defendant The Cincinnati Insurance Company and award Plaintiffs

actual and compensatory damages in excess of Twenty-Five Thousand Dollars (\$25,000.00),

together with pre-judgment interest, post-judgment interest, Plaintiffs' reasonable costs and fees

incurred herein, and for any such other and further relief as this Honorable Court deems just and

proper under the circumstances.

COUNT III: BREACH OF CONTRACT (March 11th, 2021 claim)

66. The allegations contained in all aforementioned paragraphs are hereby realleged

and incorporated as if fully set forth herein.

67. At the time the aforementioned storm and water damage was discovered, 401

Withers was covered under the Policy for damage to the roof caused by weather, and subsequent

damage caused by water leaking through the roof into 401 Withers.

68. Plaintiffs met their contractual obligations by paying the premium for the Policy,

by timely notifying Defendant of the losses, and by permitting an agent of Defendant to inspect

the losses.

69. Under the Policy, which was a valid and binding contract, Defendant had an

obligation to cover Plaintiffs' losses caused by the aforementioned hail and wind, and subsequent

water damage.

70. Defendant has refused to pay the full monetary value for the damages suffered by

Plaintiffs as required by the Policy.

Page 9 of 12 Cause No. 4:22-CV-00036-JCH 71. Because Defendant has refused to pay the full monetary value for the damages

suffered by Plaintiffs, they have not met their contractual obligation.

72. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent refusal to pay the full monetary value for the repairs and damages

suffered by Plaintiffs, Plaintiffs have been caused to expend sums of money for reasonable and

necessary repairs and remedial actions to their property.

73. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent refusal to pay the full monetary value for the repairs and damages to

401 Withers, Plaintiffs have been forced to expend sums of money to replace damaged machinery

essential to the operation of Plaintiffs' business.

74. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent refusal to pay the full monetary value for the repairs and damages to

401 Withers, Plaintiffs will be caused to expend sums of money for reasonable and necessary

repairs and remedial actions to their property in the future, for which they will become indebted.

WHEREFORE, Plaintiffs Goebel & Company Furniture, LLC and Withers Holdings, LLC

pray for judgment against Defendant The Cincinnati Insurance Company and award Plaintiffs

actual and compensatory damages in excess of Twenty-Five Thousand Dollars (\$25,000.00),

together with post-judgment interest, Plaintiffs' reasonable costs and fees incurred herein, and for

any such other and further relief as this Honorable Court deems just and proper under the

circumstances.

COUNT IV: VEXATIOUS REFUSAL TO PAY

(March 11th, 2021 claim)

75. The allegations contained in all aforementioned paragraphs are hereby realleged

and incorporated as if fully set forth herein.

76. At the time the aforementioned storm and water damage was discovered, 401

Withers was covered under the Policy for damage to the roof caused by storms and subsequent

damage caused by water leaking through the roof.

77. Despite timely notice of the claims of storm damage to the roof caused by storms,

and the subsequent water damage to 401 Withers, Defendant has vexatiously refused to pay the

full monetary value for such claims in bad faith, and without reasonable cause and/or excuse.

78. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent vexatious refusal to pay the full monetary value for the repairs and

damages suffered by Plaintiffs, Plaintiffs have been caused to expend sums of money for

reasonable and necessary repairs and remedial actions to their property.

79. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent vexatious refusal to pay the full monetary value for the repairs and

damages to 401 Withers, Plaintiffs have been forced to expend sums of money to replace damaged

machinery essential to the operation of Plaintiffs' business.

80. As a direct and proximate result of the aforementioned roofing and water damage,

and Defendant's subsequent vexatious refusal to pay the full monetary value for the related repairs

and damages, Plaintiffs will be caused to expend sums of money for reasonable and necessary

repairs and remedial actions to their property in the future, for which they will become indebted.

81. Plaintiffs are entitled to pre-judgment interest and vexatious damages, including

attorney's fees, pursuant to RSMo §§ 375.296 and 375.420 due to Defendant's vexatious refusal

to pay these claims without reasonable cause or excuse.

WHEREFORE, Plaintiffs Goebel & Company Furniture, LLC and Withers Holdings, LLC

pray for judgment against Defendant The Cincinnati Insurance Company and award Plaintiffs

actual and compensatory damages in excess of Twenty-Five Thousand Dollars (\$25,000.00), together with pre-judgment interest, post-judgment interest, Plaintiffs' reasonable costs and fees incurred herein, and for any such other and further relief as this Honorable Court deems just and proper under the circumstances.

Respectfully submitted,

THE LAW FIRM OF THOMAS SANFILIPPO & ASSOCIATES, LLC

/s/ Nicholas D. Brown

Nicholas D. Brown—#62770MO Thomas J. SanFilippo-#63212MO 211 N. Broadway, Suite 2100

St. Louis, Missouri 63102

PH: (314) 669-5752 FX: (314) 396-6655

EM: nbrown@tsalawoffice.com EM: thomas@tsalawoffice.com ATTORNEYS FOR PLAINTIFFS

CERTIFICATE OF SERVICE

The undersigned hereby certifies that the foregoing was electronically filed with the Clerk of this Court and served upon all counsel of record using the CM/ECF System on this August 30, 2022.

/s/ Nicholas D. Brown